

July 10, 2007

Stanek Windows
4565 Willow Parkway
Cuyahoga Falls, OH 44125

Re: New Windows

To Whom It May Concern -

I would like to take this opportunity to share my experience regarding Stanek Windows with you.

It began with the salesman Joe Perri. He came out as scheduled and was pleasant as well as knowledgeable about windows. It was obvious that he had experience. He went above and beyond normal work hours - which included working on Saturday (into the early evening).

Then I had the pleasure of dealing with Al who made the arrangements for re-measuring as well as installation. He returned each and every phone call in a timely matter which was greatly appreciated! This again one time was in the evening during the week. This was surprising to me since I spoke with him early in the morning that same day.

Last but not least our windows arrived with two installers named Brian Douglas and Bret Godley. What a nice team! This was a very big job that included a lot of large windows (removing & installing). They worked well as a team. Their work was precise! They took time and great detail in installing (and removing) each window. This was greatly appreciated by myself and my husband. They did their very best to pick up debris both inside and out.

I would highly recommend Stanek Windows to anyone that is in need of new or replacement windows. A bit costly, but hopefully money well spent.

Thank you for your time.

Sincerely,



Kelly Paulic
Chesterland, OH 44026