

Satisfaction Survey

1. Was your salesman knowledgeable about the products and helpful in answering your questions concerning your window or door purchase?

Excellent Good Fair Poor

2. Was your installer prompt in arriving at your home?

Excellent Good Fair Poor

3. Was your installer courteous?

Excellent Good Fair Poor

4. Did your installer use dropcloths and clean up when the job was complete?

Excellent Good Fair Poor

5. Were your windows/doors installed within the time period promised at the time of sale?

Excellent Good Fair Poor

6. Did you receive a visit or follow up phone call from your sales representative after the installation?

Yes No

(Chris Bird)

7. In your contact with our office staff, were they courteous and helpful?

Excellent Good Fair Poor

8. Were your telephone calls returned in a timely manner?

Excellent Good Fair Poor

9. Please rate your overall experience with Stanek Windows.

Excellent Good Fair Poor

(Having Fun?)

10. Would you recommend Stanek Windows to your friends and neighbors?

Yes No

Additional Comments:

Our first purchase of STANEK WAS 14 YEARS AGO. WHEN WE NEEDED TO REPLACE OTHER WINDOWS, OF COURSE WE CALLED STANEK.

Name:

ELAINE THOMPSON

Address:

Willoughby

Phone: